

Judge Lee and Toni,

Thank you both for your time yesterday. One of the following up items was to provide an email to you all regarding the Cost Reduction Savings Enhanced program and how this would work for the Titus County Plan. Below is a description of the information and I have also attached 2 slides as a flow chart on how the claims are currently being considered and the how they would be considered if/when the CRS Enhanced program is put into place.

Goals/Benefits of the CRS Enhanced program:

- Applies to in-network benefit/member hold harmless situations when individuals sought care at contracted facilities and were unknowingly treated by non-contracted physicians, or are treated emergently at non-contracted emergency room.
- Reduce non-contracted costs for customers while minimizing member financial impacts of non-discretionary non-contracted utilization.
- Demonstrate commitment to finding solutions to issues and practices that impact health care affordability.

Balance Billing: when this enhanced process is applied, UMR will take steps to ensure the member is kept out of the middle. Member advocacy will be provided by:

- New, prominent Explanation of Benefits language.
- Member letter with "member advocacy" information and instructions
- Holding the member harmless in the event alternatives to member balance billing are exhausted

Fees – currently Titus County's account is charged a 30% access fee for any discounts applied on the Cost Reduction Savings program. This will continue however there will now be a cap in place to the maximum amount of fees:

- Standard access fee for this program is 30% of savings with a savings cap of \$50,00 per claim. The maximum access fee paid on any one claim will be \$15,000.
- Large Claim Discount fee caps will apply to all components of the Program
- There will be no fee charged if savings is NOT achieved.

On the document the terminology used is RAPL. I wanted to explain what RAPL stood for:

- Radiology
- Anesthesiologist
- Professional
- Laboratory

Brian Lee

From: Caplinger, Christine <chris.caplinger@umr.com>
Sent: Friday, March 01, 2019 11:25 AM
To: Brian Lee (titusjudge@gmail.com); Toni Melton (TMelton@higginbotham.net)
Cc: Greer, Margaret
Subject: RE: Cost Reduction Savings Enhanced Program Information
Attachments: UMR OON Cost Reduction Savings Enhanced Program Slides.pptx; Member Information on Explanation of Benefits.pdf

Judge Lee and Toni,

Thank you both for your time today to discuss in further detail how the Enhanced portion of the Cost Reduction Savings program will work.

I have attached the additional language that will be added to members Explanation of Benefits if Titus County elects to put this process in place.

I have confirmed that if you would like to have the program become effective 3/15, I will submit a Work Order for the change on the 3/15 effective date.

If there are any additional questions please let me know.

Thank you,

Chris

Chris Caplinger
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From: Caplinger, Christine
Sent: Tuesday, February 12, 2019 8:20 AM
To: Brian Lee (titusjudge@gmail.com); Toni Melton (TMelton@higginbotham.net)
Cc: Greer, Margaret
Subject: Cost Reduction Savings Enhanced Program Information